Appendix 6

Pedicabs

Code of Conduct for Pedicab Riders

I (insert name) hereby certify that in the course of my activities as a pedicab rider will:

- 1. Ensure the safety of my passengers, other road users and myself at all times and take all measures to avoid accidents and incidents.
- 2. Abide by the rules as set out in the Highway Code at all times.
- 3. At no time be under the influence of alcohol or any drugs, including prescription drugs, that may affect my judgement.
- 4. Ensure that my passengers are offered the safety belt or lap belt before all journeys.
- 5. Charge a standard fare for all journeys which will be for the hire of the vehicle (not per passenger) and agree that fare with passengers prior to embarking on a journey and not to charge or demand more.
- 6. Ensure that all items belonging to passengers are stowed away and that scarves, coats or any other items are safely contained within the pedicab.
- 7. Not solicit or tout for business.
- 8. Not overload the pedicab. I will only take passengers if they can be seated in the pedicab. A maximum of 2 passengers can be carried at any one time.
- 9. Be courteous and considerate to other road users, pedestrians, taxi drivers, the police and passengers at all times.
- 10. Not cause an obstruction to other vehicles or pedestrians especially around fire exits from buildings, e.g. theatres and licensed premises.
- 11. Wear my hackney carriage driver's badge (ID badge) at all times whilst working.
- 12. Carry out safety checks of brakes, steering, tyres, pedals, lights and the pedicab in general before the commencement of work each day.
- 13. Assist any other pedicab rider if they are experiencing difficulties or are in danger of assault.
- 14. Not become involved in racing of any kind.
- 15. Hand in any lost property to the Taxi Licensing Section within the prescribed time limit.
- 16. Ensure that my passengers arrive at their destination safely and that I will take particular care of the vulnerable.
- 17. Not smoke or use a mobile phone whilst riding or allow passengers to smoke during any journey.
- 18. Not ride in pedestrian areas or on the pavement.
- 19. Not take any action that might damage the reputation of the industry or licensing authority.
- 20. Report and document any accidents or incidents within 72 hours to the Taxi Licensing Section.

Code of Conduct for Pedicab Proprietors

- 1. Have in place third part public liability insurance (minimum of one million for any one event) and insurance to cover the use of the pedicab and pedicab riders to carry passengers for public hire/hire and reward covering all pedicabs owned by us and ridden by pedicab riders registered with us and licensed with City of York Council.
- 2. Ensure that all pedicab riders registered with us have signed the Code of Conduct for Pedicab Riders.
- 3. Have zero tolerance to the use of drugs and alcohol.
- 4. Ensure that all pedicab riders meet the standards as laid down by the City of York Council.
- 5. Ensure that all pedicab riders receive training in all aspects of pedicab riding.
- 6. Ensure that all pedicab riders pass a practical on-road test whilst carrying passengers.
- 7. Ensure that all vehicles are safe, legal and roadworthy (including lights and safety belts) and are specifically designed for carrying passengers.
- 8. Monitor street behaviour and have in place a disciplinary procedure clearly setting out the criteria under which a pedicab rider will be penalised or dismissed.
- 9. In the event of the dismissal of a pedicab rider, to inform the Council and all other pedicab proprietors within the authority.
- 10. Ensure that all pedicabs are maintained regularly and kept in a safe condition and to keep records of all maintenance carried out on each vehicle.
- 11. Keep operational records to ensure that you can identify which pedicab rider was on which pedicab at any one time and to pass that information to the licensing authority if so requested.
- 12. Take steps to protect the reputation of the pedicab industry at all times.
- 13. Document all incidents and accidents and report them to the licensing authority within 72 hours.
- 14. Ensure that all vehicles and riders can be identified as being part of our business.

Hackney Carriage Pedicab Vehicle Licence Conditions

- 1. The pedicab must comply with the requirements of the Pedal Cycle (Construction and Use) Regulations 1983 and the Pedal Cycle (Safety) Regulations 2003.
- 2. The pedicab will be so constructed that it has a minimum of three wheels, one at the front and at least two at the rear.
- 3. The pedicab must be fitted with a minimum of one front position light and a minimum of two rear position lamps and two rear retro reflectors.
- 4. The steering wheel when turned to full lock will not affect the stability of the pedicab when turning.
- 5. Tyres must comply with the following requirements:
 - tread pattern clearly visible over the whole tread area
 - no exposed cords
 - the load ratings of all tyres must be suitable for a pedicab when fully loaded.
- 6. Any electrical installations to the pedicab must be adequately insulated, protected from passengers and any battery fitted must be of the type that does not leak.
- 7. A pedicab must not exceed 1250mm in width (excluding rear view mirror) or 2650mm in length.
- 8. There must be at least one mirror fitted to the offside of the pedicab in order to monitor other road users. A nearside mirror is also permitted.
- 9. The outer edge of the floor of the passenger compartment should not exceed 38cm above ground level when the vehicle is unladen and should be fitted with non-slip high visibility yellow markings. The floor covering of the passenger compartment must be of a non-slip material which can be easily cleaned. Any holds or handles to aid passenger access or egress should be clearly identified with high visibility yellow markings.
- 10. Any canopy or roof, when fitted, must remain fixed in position until required to be raised or lowered which will be achieved by means of a locking mechanism to secure the canopy or roof when raised or lowered.
- 11. The rear seat dimensions must be adequate to accommodate one or two adults passengers based on a width of 450mm per passenger and shall be forward facing.
- 12. Visibility from the passenger compartment must not be restricted by the design of the pedicab. If the canopy or roof restricts vision then clear panels should be fitted to aid vision.
- 13. Every pedicab licensed by the authority shall be fitted with seatbelts or lap belts which will be adequate to retain the passenger in the vehicle and must bear an EC or BSI mark.
- 14. The rider's controls and the surrounding area of the controls must be so designed that the rider has adequate room. The rider must be able to easily reach and quickly operate the controls and give hand signals when required. The position of the rider's seat must not be

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- such that it restricts access or egress to the passenger compartment.
- 15. Fares will be subject to a minimum charge of £3 and will be agreed with any passenger at the commencement of the journey and drivers will not be allowed to charge or demand more monies at the end of that journey. A written receipt will be given to each paying passenger and a copy kept by the licensed rider/proprietor. A chart explaining the fares shall be displayed in full view of any passengers.
- 16. The Certificate of insurance and interior identification plate must be displayed within the view of any passengers and should remain so when roof or canopy is lowered.
- 17. All pedicabs shall be required to be fitted with any audible warning instrument (bell) complying with the Pedal Cycles (Safety) Regulations 2003.
- 18. Pedicabs and all their fittings must be maintained to standards that meet these conditions of licence throughout the validity of the licence. They must be kept clean and in good order at all times and will be subject to tests and inspections. Any pedicab found to be not properly maintained will have its licence suspended until such time as it is re-presented for inspection having had the defect(s) rectified. All testing will be carried out by the CYTECH qualified technicians.
- 19. Suitable advertisements may be allowed on the exterior or interior of pedicabs subject to the approval/guidelines of the licensing authority. In addition they may display signs or notices which indicate professional skills or qualifications of the driver which enhance the pedicab service to the public.
- 20. The materials used to form the passenger seats should be waterproof so that they will not absorb or retain water and should be constructed of a suitable fire resistant material to BS 5852 Part 1, 1979 or equivalent.
- 21. The pedicab shall be of a design which has the rider to the front and passengers seated to the rear.
- 22. Pedicabs licensed by this authority will only operate within the Unitary Authority boundary.
- 23. Pedicab riders must adhere to the pedestrian area entry times which also includes the access only times.
- 24. Pedicabs are only allowed to pick up (rank) at the ranks on Tower Street, Piccadilly and the rearmost part of Duncombe Place rank and any other as directed by the licensing authority.
- 25. Each pedicab shall be licensed to carry no more than 2 passengers at any one time.
- 26. The licensed vehicle shall not display any other signs or notices except those detailed above or approved by the Council.
- 27. The licensed vehicle shall be a licensed hackney carriage pedicab of any other Council.
- 28. The licensed proprietor shall immediately notify the Council of the name and address of any other proprietor or person concerned in the keeping, employing or letting for hire of the

licensed vehicle.

- 29. Upon a change of proprietor, the Council shall be notified within 14 days of such change by the licensed proprietor (which expression includes both Companies and Partnerships).
- 30. The Council's Taxi Licensing Section shall be notified within 72 hours of the following:
 - a) any accident or incident affecting the safety, performance or appearance of the licensed vehicle or the comfort or convenience of passengers,
 - b) any alteration in the design or construction of the vehicle which may affect its general condition or suitability for use as a hackney carriage pedicab.
- 31. The licence proprietor of hackney carriage pedicab shall permit the inspection of all documents relating to the licensed vehicle at all reasonable times and by prior arrangement by the Officers of the Council.
- 32. Every vehicle shall display a licence plate, supplied by the Council, externally on the rear of the vehicle. The licence plate issued by the Council should be securely fixed to the rear of the vehicle so that it is clearly visible. The licence plate will remain the property of the Council and must be returned to the Council immediately upon a change or vehicle or when requested upon the suspension, revocation or expiry of a vehicle licence.
- 33. Licensed vehicles must display a sign, supplied by the Council, inside the vehicle in a visible position to passengers, displaying the Council's details and the plate number of the vehicle. The sign will remain the property of the Council and must be returned to the Council when requested upon the suspension, revocation or expiry of a vehicle licence.